



December 02, 2024

Privacy Policy

Tenfold is committed to protecting your privacy and developing technology that gives you the most powerful and safe online experience. This Statement of Privacy applies to the Tenfold website and governs data collection and usage. By using the Tenfold website, you consent to the data practices described in this statement.

Collection of your Personal Information

Tenfold collects personally identifiable information, such as your e-mail address, name, address, and telephone number, if you choose to enter that information and submit it.

We also automatically collect information about your computer hardware and software that is automatically collected by Tenfold. This information can include your IP address, browser type, domain names, access times, referring website, and the pages you visit on the Tenfold website. This information is used by Tenfold for the operation, maintenance, and development of the website.

Tenfold encourages you to review the privacy statements of websites you choose to link to from Tenfold so that you can understand how those websites collect, use, and share your information. Tenfold is not responsible for the privacy statements or other content on websites outside of the Tenfold website.

Use of your Personal Information

Tenfold uses your personal information to operate the Tenfold website and deliver the services you have requested; may use your personally identifiable information to inform you of other products or services available from Tenfold and its affiliates; and may contact you via surveys to conduct research about your experience with Tenfold's services.

308 East King Street • PO Box 1676 • Lancaster, PA 17608
717.397.5182 • fax 717.399.4127 • www.WeAreTenfold.org



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Tenfold does not sell, rent, or lease its customer lists to third parties. We only share your personal information as required to provide you with the services you request or with your explicit consent.

Tenfold will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Tenfold or the site; (b) protect and defend the rights or property of Tenfold; and, (c) act under exigent circumstances to protect the personal safety of users of Tenfold, or the public.

Use of Cookies

The Tenfold website uses “cookies” to help you personalize your online experience. A cookie is a piece of information that may be placed on your computer by a website to enhance your communication and interaction with that website.

Many web browsers allow you to manage your preferences relating to cookies. You can set your browser to refuse cookies or delete certain cookies. If you choose to block cookies, you may not be able to fully experience the interactive features of the Tenfold websites.

Security of your Personal Information

Tenfold secures your personal information from unauthorized access, use, or disclosure in a controlled, secure environment. When personal information (such as a credit card number) is transmitted to other websites, it is protected with encryption, such as the Secure Socket Layer (SSL) protocol.

Your Rights and Choices

You have certain rights regarding your personal data, including:

a. Opt-In

To opt-in and start receiving communications from Tenfold, fill out the contact form at wearetenfold.org or provide your contact information to your case manager.

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b. Opt-Out

To stop receiving regular updates from Tenfold, use the unsubscribe feature provided in the emails or email info@WeAreTenfold.org.

To stop receiving other communications from Tenfold, inform your case manager in writing or email info@WeAreTenfold.org.

Please specify your preferences and include your name, email address, and relevant details. Tenfold will make every effort to process this request promptly. Please note that even if you opt out, you may still receive transactional communications related to our products or services.

c. Help

For assistance understanding when Tenfold may contact you, opt-out instructions, and other support, please email info@WeAreTenfold.org.

d. Access and Correction

You can request access to your personal data or request corrections by contacting us at info@WeAreTenfold.org.

Changes to this Statement

Tenfold will occasionally update this Statement of Privacy to reflect company and customer feedback. Tenfold encourages you to periodically review this Statement to be informed of how Tenfold is protecting your information.

Contact Information

Tenfold welcomes your comments regarding this Statement of Privacy. If you believe that Tenfold has not adhered to this Statement, please contact Tenfold at info@WeAreTenfold.org. We will use reasonable efforts to promptly determine and remedy the problem.

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